

Unique solutions... **for unique business like yours.**



Point of Sale Software for Retail



Point of Sale



Inventory and reports



Payment Processing



Digital signature capture



Mobile Administration



POINT OF SALE SOLUTIONS

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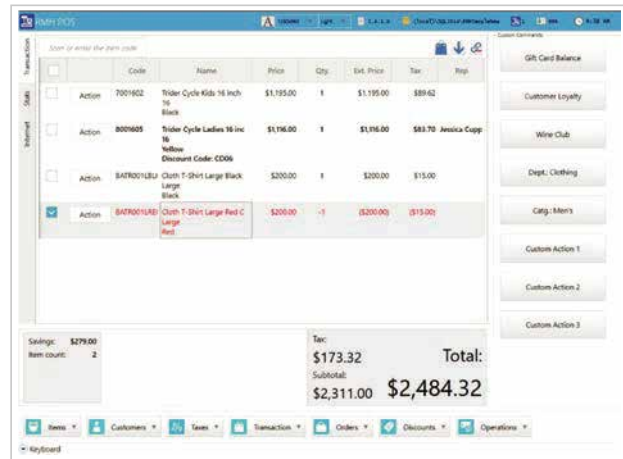
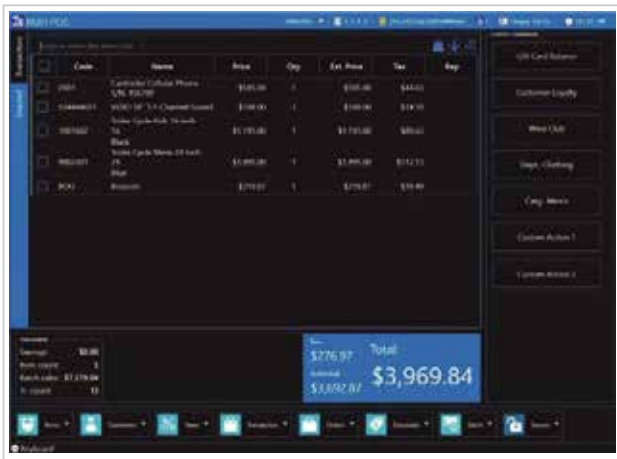


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www.bcposgroup.com

Retail Management Hero™ (RMH)

Retail Management Hero™ (RMH) is a complete Point of Sale (POS) solution that allows retailers to efficiently manage all their back office and POS activities. Full of functionalities to optimize inventory management and eliminate the guesswork of purchasing decisions, RMH is an independent software system that helps small and medium-sized store chains improve business intelligence (BI) while operating more Fast and intelligent throughout the retail environment.



10 Features and Functionalities

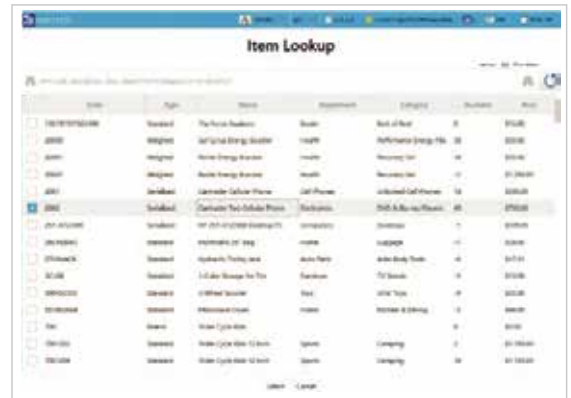
RMH is aimed at the needs of businesses in the different verticals in the retail sector, including convenience stores, supermarkets, clothing, sporting goods, wines and spirits, gifts and others. Based on a solid, secure and robust platform, RMH offers retailers:

- 1 Fully customizable Intuitive graphical user interfaces with touch screen optimization; option to change color schemes.
- 2 Variety of assistants to automate repetitive daily tasks and make changes to the database.
- 3 Advanced POS functions including serialized items, line of specialized items, charges (shipments, alterations, etc.), entry by weight, section, quotation and work orders.
- 4 Construction of receipts, labels and report designer that allows customization and consistency of Branding.
- 5 Sophisticated back office feature set: advanced purchase orders (includes bill reconciliation), advanced accounts receivable, advanced purchase limit, and advanced matrix item settings.
- 6 Integration of card payments with a variety of the main gateways and payment processors.
- 7 Omnichannel integration for customer loyalty and promotions.
- 8 Integration available worldwide for eCommerce.
- 9 Supports multilanguage (English, Spanish, French, German, Russian, Arabic and Vietnamese).
- 10 Investment protection, since RMH works with most existing hardware and peripherals.

RMH – The natural successor of Microsoft Dynamics RMS

RMH was co-developed by globally recognized industry leaders, Retail Hero and Retail Realm, and includes all the main features and functionalities that retailers appreciate from Microsoft Dynamics RMS ... and more. RMH claims to be the solution that replaces RMS and was intuitively designed as such.

As a complete, scalable and accessible solution, RMH provides an easy way to transition from RMS (and POS 2009) with a short learning curve, low re-training costs, family navigation tools, and more payment options, ecommerce, mobility and much more.



SKU	Item	Brand	Description	Category	Quantity	Unit Price
100000000000000	Standard	The North Face	Backpack	Back of Backpack	25	\$1200
100000000000000	Weighted	Garland Energy Systems	1000W	Performance Energy Pkg.	20	\$2000
100000000000000	Weighted	Garland Energy Systems	1500W	Recovery Kit	10	\$1500
100000000000000	Weighted	Garland Energy Systems	Health	Recovery Kit	10	\$1500
100000000000000	Standard	Calender	Calendar Calendar Phone	Calendar	10	\$2000
100000000000000	Standard	Calender	Calendar Phone Phone	Calendar	10	\$2000
100000000000000	Standard	Garland Energy Systems	Standard	Standard	10	\$1000
100000000000000	Standard	Hydronics CP 100	Hydronics	Hydronics	10	\$1000
100000000000000	Standard	Hydronics CP 100	Hydronics	Hydronics	10	\$1000
100000000000000	Standard	Hydronics CP 100	Hydronics	Hydronics	10	\$1000
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100000000000000	Standard	Hydronics CP 100	Hydronics	Hydronics	10	\$1000

Simple Transition

A simple transition from Microsoft Dynamics RMS to RMH includes:



Seamless transfer of all business data from RMS with no data loss



Preservation of familiar keyboard shortcuts



Integration with your existing hardware and peripherals



Product Feature Summary

Installation/Configuration

- Single point installation application
- Single station
- Multiple stations (network)
- Multiple stores (optional/third party)

Point-Of-Sale Capabilities

- Customizable, resizable transaction screen
- User definable keyboard & macros
- Unlimited line item entry
- Automatic price lookup; automatic calculation tax / VAT
- Lookup quantity and item attribute
Display item picture, extended description & sub description
- Select shipping carrier and calculate shipping charges by weight/value
- Multi-tender (i.e. cash, check, CC)
- Sell and redeem vouchers / gift cards
- Perform voids and return at POS
- CC authorization & sign capture
- Mix & Match pricing structure
- Discount total or line item
- Add customer account
- Access customer info (total sales, # of visits, last visit date)
- Issue store credit / receive payment per invoice
- Process deposit on orders
- Search by customer's ship address
- Create / process layaway, backorders, work orders & quotes
- Credit items sold to sales persons
- View daily sales graph at POS; print journal from any POS
- Preview, search & print journals by POS, batch, receipt #
- Print X, Z and ZZ reports; perform blind close
- Print receipts, invoices and pick tickets with logos & graphics
- Print kit components on receipt
- Print/re-print gift receipt
- Preview X-report and sales receipt
- Manager override at POS
- Accept layaway payments
- Item display roll-up/product grouping
- Apply destination tax item sales
- Process account payments at POS
- Capture order details, due date and manage deposits at POS
- Once off item/sale charges

Time Saving Tools

- Wizards to make changes en masse; advanced item update wizard, label designer and label print wizard
- Import utility for items, price & cost changes
- Budgeting and performance by register, sales rep, cashier, store, department, category
- Versatile menu ribbon with system shortcuts
- Intuitive BO system design with enhanced navigation

Inventory Types

- Standard & service
- Matrix (apparel), Lot matrix, Serialized (up to 3 serial numbers), Kit
- Weight (tare, actual)
- Non-Inventory items
- Assembly items/Bill of Lading
- Gasoline, Voucher

Inventory Control and Tracking

- Track and manage inventory types
- Organize and modify assembly, matrix and lot matrix items on spreadsheet-like forms
- Lookup and modify matrix item by specific attribute (e.g. size, color, fit)
- Support multiple suppliers for item
- Define "master pack" for ordering
- Assign item substitute
- Serial number tracking
- Unlimited item aliases
- Support parent and child quantity
- Attach notes / messages to items
- Generate purchase orders
- Receive shipment / transfer in
- Process external file (StockTake)
- Store and track offline inventory (items not for sale, breakage, etc.)
- Print bar code labels (20 formats)
- Record supplier volume purchase
- Manage accounting items that do not affect sales like shipping charge, duty etc.
- Supports multiple delivery notes
- Invoice matching
- Calibrate cost based on invoiced price
- Print PO in matrix format
- Supplier item discount
- Supplier item management
- Manage cost adjustments
- Create supplier & item credit notes
- Access historic inventory & purchasing data
- Advanced Item Setup with Item profile, User fields, Matrix, Calculation, Auto mode, Mandatory, Defaults
- Unit of Measure (UOM), options for item & purchases; multiple UOM configuration options per item

Supported Hardware

- Cash drawers, Bar code readers, Mag card readers & MICR, Pole displays, Receipt printers, Electronic scales, Signature capture, Touch screen, Secondary customer display

Built-In Reports

- Sharpshooter reports with built-in editor
- Over 300 reports; Xml report export
- Filter, hide, sort and group report data
- Drill down access
- Modify details directly from report
- Export data to multiple formats
- Graphical charts

Advanced Security Options

- User/role-based security
- Access/display/change/edit/delete
- Application role based security
- Password policy

Complete Mobility Bundle

- Stocktaking
- Ranging
- Price change
- Create PO/Transfer in / out via mobile device
- Print price/shelf edge label

Customer Information / Accounts Receivable

- Search by name, postal code, customer #
- Print mailing list
- Track purchase including date and amount
- Line Item Accounts Receivable
- Charge to multiple A/R accounts from same sale
- Configure group account access, availability & status
- Define payment schedule and amount to be paid per schedule
- Email A/R statements
- Configure account adjustments, undo payments, place account on hold, unapply posting

Pricing

- Mix and Match I Buy X get Y discount
- Lot Pricing (single, pack, case, etc.)
- Multiple price levels I customer
- Discount from retail, mark-up cost
- Set Profit Margin, price rounding
- Discount by amount
- Lot pricing (single, pack, case, etc.)
- Multiple taxes (VAT, GST, PST, etc.)
- Multiple VAT / tax rate on sales commissions
- Set up happy hours and sales schedules
- Reason codes and analysis

Payment

- Integration to variety of payment gateways and payment processors for credit/ debit card, EBT